

A du Pré Case Study with:
Newland House School



Dave Parker, IT Manager at Newland House School, explained how he considered different options when looking to switch from an Argent Branch telephone system to a more sophisticated solution. His final choice was to have du Pré Connect installed throughout the school.

Telephony & IT services

- ✓ du Pré Connect
- ✓ ADSL connectivity
- ✓ System support
- ✓ Telephone calls

About Newland House School

The school is a co-educational IAPS day prep school in Twickenham, South West London. There are approximately 410 children in the school, which is split between two sites on Waldegrave Park.

IT Manager

Dave Parker

Headmaster

David Alexander

www.newlandhouse.net

Having joined Newland House School in Twickenham ten years ago, Dave Parker, IT Manager, inherited an Argent Branch telephone system.

The system had served its original purpose well but times were moving on and by 2009 it was becoming increasingly outdated.

"I looked at various options for the school including a bespoke Panasonic system which was loosely IP and an Open Source alternative. But one wasn't up to scratch and the other company didn't even call me back.

"du Pré Connect seemed perfect for us and we felt it would meet our requirement for additional phones in the school too."

After the new IP solution was installed, Dave was able to appreciate the benefits properly. "The main benefit was the flexibility of the whole solution," explained Dave. "No longer was I tied to my desk but instead I can log in to any phone in the school and take my calls with me."

du Pré Connect enables users to log in to any phone which is connected through a simple ethernet socket. No power supply is needed as this is delivered over the ethernet cable.

"When the bad weather hits and I'm stuck at home, it's good to know the school can still contact me. Just because the children aren't in it doesn't mean my work stops. It's very important for me to stay in contact with those I work with."

Dave also discovered that staff became more productive as a result of the new system by having access from any internet connection.

"Teachers spend most of the day teaching, as you'd expect. But with their voicemails being sent to them as a file in an email they can access them from home without waiting for the next day."

All voicemails can be attached to an email and then played at leisure while being saved for future playback if needed. This offers security and protection for staff.

Some users choose to forward the voicemail on to other users by email, which is often easier than using any telephone system to forward voicemail.

"du Pré employs some real heroes in the Support team," said Dave. "Jon Dawkins, Matthew Blackman and Diccon are all outstanding staff."



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